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**Director General of Income Tax, Systems visits CPC**

The Director General of Income Tax, Systems Shri Y.K Singh, IRS visited CPC on 23.2.2023. An overview of the activities carried out by various units was presented to him. He appreciated that the number of returns processed reached a count of 7 Crore , the highest ever in the history of CPC. Wide ranging issues were discussed during the meeting. He also visited the Demand Management Center in Mysuru on 24.2.2023.

**News in Statistics**

**Processing**

As on 31.3.2023, 75,182,434 returns of income have been filed, out of which 72,188,640 returns have been verified. 70,881,738 returns of income have been processed. 99.77% of processable ITRs have been processed.

**Refunds**

Comparison of Refund issued in the current Financial Year Vs Last Financial Year						
Descriptions	FY 2022-23		FY 2021-22			
	3-Apr-23		27-Mar-22		As on 31st Mar 2022	
	Count	Amt in Cr	Count	Amt in Cr	Count	Amt in Cr
Refunds Prior to AY 2020-21	324,543	69,965.99	218,362	95,254.23	220,422	101,068.06
Refunds for AY 2020-21	453,793	27,548.29	3,878,127	55,946.86	3,883,033	56,770.73
Refunds for AY 2021-22	4,166,704	59,538.71	19,574,743	49,227.08	20,146,670	62,818.07
Refunds for AY 2022-23	26,811,850	142,858.90				
<b>Total</b>	<b>31,756,890</b>	<b>299,911.89</b>	<b>23,671,232</b>	<b>200,428.17</b>	<b>24,250,125</b>	<b>220,656.86</b>
Difference - Increases/(Decrease)	<b>8,085,658</b>	<b>99,483.72</b>				
% of increase/(Decrease)	<b>34%</b>	<b>50%</b>				
(*) includes refund file generation in process						

### Officer Trainees of the 75th Batch of IRS visited CPC on 13.3.2023.

Five officer trainees of the 75th Batch of IRS visited CPC on 13.3.2023 for an attachment with Smt Sowmya Achar HL, CIT(OSD), CPC, Bangalore.

Refunds to the extent of Rs. 2,99,911.89 Crores have been issued in 3,17,56,890 cases. This is a 50% jump in the amount of refunds issued when compared to the corresponding period in the previous year.

#### Demand Management

Demand in 12,699 cases amounting to Rs. 39,084.85 Crores have been reduced during the month of March 2023 due to concerted efforts through inbound/outbound and emails.

Demand in 94,945 DINs amounting to Rs. 230534.58 Crores have been reduced from the time of inception of Demand Management Facilitation Centre (DM-FC) till date.

### Bank account validation and its significance for speedy issue of refunds

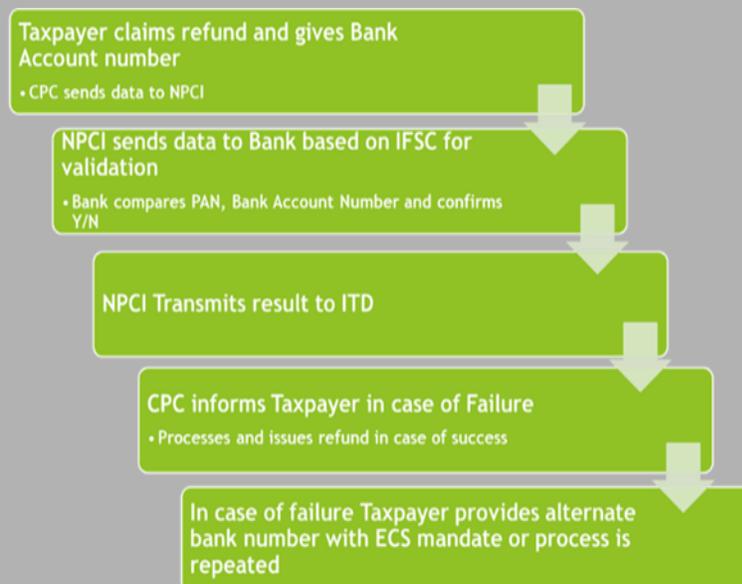
One of the key parameters for the smooth release of refunds once the ROI is processed is validation of the taxpayers' bank account(s) to enable online credit of refunds to validated bank accounts. From FY 2019-20 onwards, almost all refunds are being issued online and hence the account validation process becomes all the more important. As of now, over 154 million bank accounts have been validated.

#### Validation in case of integrated banks

The tax payers after logging in to the Income Tax portal using their login credentials, may add a number of bank accounts. Under the "My Bank Accounts" tab, the user can add the required bank account details like account number, account type, IFSC, etc. and submit for validation. In case the bank account pertains to any of the Integrated banks(which are 22 in number covering all major banks), the data is shared from e-filing to the concerned Bank. The validation status is updated in the e-filing portal and the status is visible for the user to see in the My Bank Accounts tab.

#### Validation through NPCI in case of non-integrated banks

In cases of non-integrated banks, the data is received at CPC from e-filing portal and the same is shared with National Payments Corporation of India (NPCI) through a file sharing mechanism. NPCI, in turn shares the said data with the respective banks for validation. The responses received by the NPCI from the respective banks is in turn shared with CPC and the same is populated in the e-filing portal. The process flow of bank account validations for non-integrated banks is as under :



## **International Participants of Audit Training visit CPC**

Participants from various countries such as Bangladesh, Bhutan, Brazil, Chile, Cote D'Ivoire, Cuba, Georgia, Guyana, Jordan, Kazakhstan, Kingdom of Eswatini, Latvia, Liberia, Madagascar, Maldives, Mauritius, Mongolia, Morocco, Myanmar, Nigeria, visited CPC as part of the International Training Programme on 'Auditing in IT Environment' conducted by International Centre for Information Systems and Audit, the training institute of Comptroller and Auditor General of India



In case there is a mismatch in the name as per PAN and name as per the bank records, the same is also displayed. Other parameters matching, refunds, if any, to such bank account are restricted to the extent of Rs.50 lakhs. Name matching risk matrix comes into play in such cases.

On account of the cascading effect of merger of several banks, valid bank accounts may have subsequently got invalidated due to consequent changes in the IFSC or account number or in some cases, both. To prevent refunds from getting credited to incorrect bank accounts, tax payers were guided to submit the bank account with the updated IFSC / Account number for re-validation.

The details available in the e-filing portal for the bank accounts submitted for validation are as under :

Bank account number;

IFSC

Type of account (SB, CC, OD, CA, NRO, etc.)

Date of submission for validation

Date of validation

Name mis-match, if any, between name as per PAN and Account holder name as per Bank

In case of mismatch of name, the fact that refunds over and above the threshold limit would not be credited to such bank account

Whether the account is active or otherwise

Whether the said bank account is eligible for EVC (Electronic verification)

Display of such details upfront to the users on the e-filing portal has helped in the users knowing the status of their bank account and also the limitations or mis-match in the name which can then be updated at the respective end.

### **Nomination of bank accounts:**

Another issue which leads to delay in release of refunds is that of validated bank accounts not being nominated to receive refunds. Tax payers have to mandatorily choose possible bank accounts eligible to receive refund credit.

This taxpayer friendly initiative becomes important since there are 4 - 5 lakh cases wherein determined refunds could not be issued to Validated bank accounts, for the sole reason that they have not been nominated.

## CPC 2.0 Portal Paths for AOs and CIT(A)s:

### Intimations, Defective notice, Prima facie adjustment notice

User Profile Administration -> Assessee Communication

### 2) Returns/Forms:

User Profile Administration -> View Filed Forms

### 3) DTVsV forms for CIT (A)

User Profile Administration -> View Filed Forms or Upload and View Forms

### 4) 26AS

User Profile Administration -> links -> 26AS

## Response to outstanding demands

AOs are requested to submit response to outstanding demands on demand recovery module in a time bound manner.

Response to outstanding response in around 2,17,32,989 cases with demands totaling to demand of Rs. 25,03,709 Crores are pending.

AST demand		
DEMAND_STATUS	No Of Demands	Demand in cr
No Response by AO	4815998	236519.3586
<b>Grand Total</b>	<b>4815998</b>	<b>236519.3586</b>

CPC/ITBA		
DEMAND_STATUS	No Of Demands	Demand in cr
No Response by AO	13840428	1263923.422
<b>Grand Total</b>	<b>13840428</b>	<b>1263923.422</b>

ITBA Manual order		
DEMAND_STATUS	No Of Demands	Demand in cr
No Response by AO	687372	624753.5576
<b>Grand Total</b>	<b>687372</b>	<b>624753.5576</b>

DCR Demand		
DEMAND_STATUS	No Of Demands	Demand in cr
No Response by AO	2389191	378512.2884
<b>Grand Total</b>	<b>2389191</b>	<b>378512.2884</b>

In case of issues, CIT(A) & FAO are requested to write to :

ao  
helpdeskpc@incometax.gov.  
in

Toll free number: 1800  
3099911

- 1) Name and designation
- 2) Contact number
- 3) Error screenshot

## Newly functional facility for AOs at Demand Management Center

A newly functional toll free number has been made functional. AOs may contact the demand management team on 0821 4153333 for resolution of issues.

### Compiled and Edited by:

Team CPC, Bangalore

Feedback and further suggestions may be sent to [pcnewsfeedback@gmail.com](mailto:pcnewsfeedback@gmail.com).



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